



Minutes

Committee #4

Recycling, Computerization, Building, and Intergovernmental Services

Committee #4 met Wednesday, February 11, 2015 at 8:30 am in the City Hall Council Chambers, 30 West Central Street, Chippewa Falls, WI.

Council/Committee Members present: Chuck Hull, Mike Hanke, Rob Kiefer, George Adrian, and Edward Martin.

Others present: Chippewa County Recycling Coordinator Renee Yohnk; Jim Paterick and Barb Paterick of Normacycle; and City Clerk Bridget Givens.

The meeting was called to order at 8:30 am.

**1. Discuss recycling program feedback and resident concerns. Possible recommendations to Council.**

Councilor Hull indicated that based upon the last meeting, there were two specific areas where the Committee wanted to see improvement; a decrease in the number of complaints on the phone log and revision of the tagging system. The tagging system was revised to hopefully reduce resident confusion.

The Committee had discussion on the new tagging system (attached). Councilor Martin questioned what could be done to preclude the paper from getting wet. Normacycle stated that they still typically pick up the paper when it is wet, but it causes an issue as it is not accepted by the end user. It was shared that residents could cover their recycling with a tarp or large garbage bag to keep the paper dry. Hull shared that we eventually hope to solve the issue of wet paper by providing larger bins with lids in the future; but it is a considerable cost difference.

Concern was expressed regarding the number of trucks and manpower Normacycle utilizes. Hull stated the RFP dictated that there needed to be sufficient evidence that the work could be completed. As Normacycle has been doing the job this way for roughly 10 years, that was sufficient evidence.

It was shared that there is a total of eight routes with four routes ran each week. The Committee is aware that there may be complaints registered due to the volume of citizens being serviced on a weekly basis, but that any argumentative complaints were unacceptable.

Discussion then ensued regarding the recycling guidelines. The pamphlet is prepared by the Chippewa County Recycling Coordinator and submitted to Committee #4 and Normacycle for approval. The guidelines are mailed to all residents at the end of the year. Councilor Hanke stated that if recycling is prepared in accordance with the guidelines, it should be picked up.

Discussion was had regarding the option to utilize similar-sized containers as citizens are not able to purchase additional bins. Hanke thought that when the contract is rebid, the City should take steps to charge a deposit on the bins so there is a greater likelihood that the bins will be returned to the City or left at the residence when someone moves.

The Committee's overall feeling is the number of complaints have gone down and it still seems like the biggest issue revolves around cardboard. They were glad to see that negative interaction was not reflected on the most recent call logs. The Committee would like to ensure consistency and as such will continue to meet monthly. The next meeting scheduled for March 11th at 8:30 am.

No action taken.

## 2. Adjournment

**Motion by Kiefer/Hanke to adjourn at 9:09 am. All present voting aye, motion carried.**

Minutes submitted by:  
Chuck Hull, Chair

FLATTEN ALL CARDBOARD &  
CUT DOWN TO 2'x2' SQUARES

PLACE CARDBOARD INSIDE OR  
BESIDE BIN

PLEASE DO NOT OVERFILL BIN

WILL NOT PICK UP IF ICE,  
SNOW, OR WET PAPER IN BIN

715-720-7777